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## Family Communication with Adolescent Children Integrative Literature Review

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#### Summary:

Background: Crises resulting from adolescence require a family readaptation that ensures their functionality, prevents risky behaviors, and promots health in young people. Objectives: to analyze the communication strategies between family and adolescent children and to identify whom the latter turn to clarify doubts. Methodology: An integrative literature review was carried out, between March and April 2019, in the Google Scholar, SciELO, and B-On databases. Results: The analysis of the six selected articles allowed us to conclude that the strategies adopted by parents to reach a conversation with their adolescent children are multiple. They range from, the search for professional intermediaries to the use of technologies, including the demonstration of greater availability and flexibility, to deal with the change's characteristics of this phase. The mother, on the other hand, was the most cited, by young people, as the family member sought to initiate the disruptive conversations of adolescence. Conclusions: It was evident the importance of family relational balance for the adjustment of adolescents, in the achievement of their individuality and personality definition.

Keywords: Adolescent, Communication, Family Relations

#### 1. Introduction

Communication is the main instrument of social progress and is essential to guarantee the coexistence between different family members. In fact, with few exceptions, it is within the family that the child experiences the process of primary socialization, which influences him in different aspects, namely in secondary socialization. During adolescence, young people seek answers to their doubts, adapting their communication to the different elements that surround them – family and friends. Dialogue is imperative in the formation of adolescents' identities, however, not infrequently, parents verbalize a lack of preparation to conduct a conversation with their children. Considering the above, an integrative literature review was used, which aimed to analyze the communication strategies between family and adolescent children and identify whom adolescents turn to clarify doubts.

## 2. Development

By allowing a dialogue with people and groups, communication favors the development of different relational strategies. Part of a sender, which intends to transmit a message, is constructed by articulating words, feelings, and gestures and culminates with the perception of the receiver of the information contained in the message1. In terms of family relationships, communication is essential to guarantee the coexistence between the different elements and, since it is molded to the different stages of the life cycle, to promote the effectiveness of the development and functioning of the family dynamics. Family harmony is promoted by the socialization of its members, who have their interpersonal relationship roles well defined and, therefore, can adapt to the synchronous family language2. Therefore, the family presents itself as the first institution of frequent social contact. It is, in most cases, within the family that the child experiences the process of primary socialization, which influences him in different aspects, ranging from the transmission of education to the sphere of beliefs and values. This process becomes the basis of what will be the socialization coming from society – the secondary3.

The definition of the communication pattern within the family depends on the phase of the life cycle in which the family is, which is the starting point of intervention to sustain and strengthen the coexistence of the

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elements, based on communication2. As is known, adolescence is the transition period between childhood and adulthood, characterized by the volatility of feelings and behaviors, responsible for physical, mental, emotional, sexual, and social development4. During this process, the teenager tries to adapt his communication to the family and society, hoping to get answers to his vast concerns3. Hence, family dialogue becomes essential for the formation of identity at this stage. However, not infrequently, parents verbalize a lack of preparation to initiate, lead or guide a conversation with their children5. Hence the need to carry out the present study, as a way of analyzing communication strategies between family and adolescent children and identifying whom adolescents turn to clarify doubts.

#### 3. Methodology

In the present study, an integrative literature review was used, selecting the theme "family communication with adolescent children". Seeking to meet what Galvão, Sawada, and Trevizan6 advocated, this work began with a survey of evaluated and published bibliography, by written and electronic means, establishing inclusion and exclusion criteria for the selection of articles. Subsequently, the selected studies were categorized, organized, identified, and evaluated. Finally, by analyzing and interpreting the results, the knowledge obtained was synthesized from the available evidence.

Based on the topic under study and seeking to guide the delimitation of the problem, data collection, and their analysis and interpretation, the following research questions were formulated:

- What are the family's communication strategies with adolescent children?
- Whom do teenagers turn to clarify doubts?

To operationalize the research, valid descriptors were defined in the DeCS, in Portuguese and English. In the Portuguese databases, the descriptors Adolescent, Communication, Family relations were used, with the Boolean operator AND.

The following were defined as inclusion criteria:

- articles published and indexed in scientific databases between January 2002 and December 2018;
- full and free access;
- articles in Portuguese and Spanish;
- articles based on quantitative/qualitative studies that addressed the topic and answered the guiding questions.

And as exclusion criteria:

- repeated articles;
- articles without free access;
- articles that did not address the theme.

Data collection took place in March and April 2019, using the following databases: Google Scholar, SciELO, and B-On.

## 3.1. Categorization of studies

Initially, 13 articles were selected based on the defined inclusion criteria. Subsequently, the objectives, methodology, and results of each article were read, and 7 articles were excluded, according to Table 1.

Table 1 - Selection of articles found in the databases

Database	Number of selected	Articles excluded from	Articles included in	
	articles	the study	the study	
Google Scholar	8	5	3	
B-On	2	1	1	
Scielo	3	1	2	

Table 2 arises from the exhaustive reading of the selected articles, which were classified, following the technique of coding, categorizing, and interpreting the results7 and coded in ordinal numbers from 01 to 06.

Table 2 – Analysis of the selected articles

Title of the	Author/Year	Objective	Type of	Study	Magazine
article			study	participants	
01. Factors	Costa,	To analyze	Qualitative	8 young	Journal of
that impede	Rabelo,	factors that		people aged	Nursing
communication	Moraes,	interfere in the		between 13	UFSM
between father	Siqueira &	communication		and 18 and	
and son <sup>8</sup>	Cabral.	about sexuality		their	
	2014	between		parents.	
		parents and			
		adolescent			
		children in			
		situations of			
		social			
		vulnerability			
02. Technology	Martinho &	Analyze the	Qualitative	13 mothers	Journal of
and interaction	Pires.	influence of		and their	Studies and
in families with	2017	technologies		children	Investigation
adolescents:		in			in
Communication		communication			Psychology
between		in families			and
mothers and		with teenagers			Education
children <sup>9</sup>					
03.	Ruzany,	Study on	Transversal	140	Adolescence
Communication	Pepe,	situations	Qualitative	hospitalized	& Health
between family	Aquino,	experienced by		adolescents	
and their	Cantinho,	adolescents		and 152	
teenagers:	Leis, Silva,	and the degree		guardians	
Building a	et al.	of knowledge			
dialogic	2008	of those			
relationship <sup>10</sup>		responsible			
04. The	Tomé,	To analyze the	Quantitative	4877	Psychology
influence of	Camacho,	influence of	Longitudinal	students	Magazine:
communication	Matos &	parents and		from the	Reflection
with family and	Diniz.	peer groups on		6th, 8th and	and
peer groups on	2011	risk and health		10th grades	Criticism
well-being and		behaviors of			
risk behaviors		Portuguese			
in Portuguese		adolescents.			
adolescents <sup>11</sup>					

05. Family	Wagner,	Know the	Qualitative	35 students	Psychology:
communication	Carpenedo,	communication	focus group	aged	Reflection
strategies: the	Melo &	strategies used	technique	between 12	and
perspective of	Silveira.	by adolescents		and 15	Criticism
adolescent	2005	with their		years old.	
children <sup>12</sup>		parents.			
06.	Wagner,	Knowing how	Quantitative	295 young	Psychology
Communication	Falcke,	adolescents		people aged	in Study
in families with	Silveira &	evaluate the		between 11	
teenage	Mosmann.	communication		and 16	
children <sup>13</sup>	2002	they establish		years old	
		in the family			

After the data collection steps, the answers to the guiding questions of the study were collected for each of the selected articles, thus facilitating the synthesis of the research (Table 3).

Table -3 Answers to the study questions in the different articles

Articles	les Theme of the study's guiding questions			
selected				
	Strategy for communication	Teenagers'resources		
1	Use of education and health professionals and a open	Peers and/or strangers		
	dialogue suffers different themes, namely			
	sexuality			
2	Use of technologies	Parents		
3	Making the most of the longer time spent together with the	Relatives, friends,		
	teenager to create greater proximity	professionals		
4	Maintaining a good relationship with your children	Parents and/or friends		
5	Flexibility mediated with authority	Parents, uncles and siblings		
6	Provide a safe and balanced environment with	Mother, older brother		
	boundaries. Encourage dialogue and provide	and father		
	Attention to their children's needs and interests. Be			
	consistent and have the ability to understand.			

#### 4. Discussion of results

Five (029, 0310, 0411, 0512, 0613) of the six selected articles were published in journals in the field of psychology, as would be expected since it is a discipline that studies human behavior. Only one publication (018) was made in a nursing journal. That said, it is not surprising that the authors were, for the most part, psychologists.

Most of the studies (018, 029, 0310, and 0512) were qualitative, which is to be expected since the objective of their nature is to produce knowledge about subjective phenomena14. The remaining ones (0411, and 0613) were quantitative.

The years of publication ranged from 2002 (0613) to 2017 (029) through the years 2005 (0512), 2008 (0310), 2011 (0411), and 2014 (018).

In half of the studies (0411, 0512, and 0613) the population consisted exclusively of young adolescents, and in the other semis (018, 029, 0310) the respondents' parents were included.

The analysis of the selected articles made it possible to answer the questions that led to the present investigation. To discuss the results, since two questions were raised, an approach was chosen at two different times.

Question 1: What are the communication strategies of the family with adolescent children?

When the topic of the conversation focuses on sexuality, it is notorious for parents their children's shame8 for exposing their doubts and concerns. This feeling is often based on a cultural perpetuation of sexist behaviors and thoughts within the family, where the initiation of male adolescents into sexual activities is seen as virility and, in the case of female adolescents, as vulgarity8. However, the same study pointed out that as a communication strategy, between parents and adolescent children, the use open dialogue, is stimulated by the parents. This dialogue according to the same investigation8, can be facilitated by health and education professionals.

The transformations that adolescents undergo during this period of life are certain. The search for their affirmation, autonomy, and personality construction results in their distance from the family and an approximation to their peers9. Technologies, according to study 029, emerge as a strategy for parents to be able to get closer to their children, either because they are always accessible, or because young people can learn content and share learning with their parents, resulting in moments of greater family interaction. However, it should be noted that technologies are often the cause of the minor's isolation. The same study9 explains that adolescents are aware of the excessive time they spend with them, and that this fact leads to fewer family interactions.

Article 0310 refers to the specific situation of the internment of young people in the adolescence phase. As expected, in these situations it is the family that tends to have more time to monitor the process. Hence, the strategy used by family members to communicate with adolescents is to strengthen ties, with stimulation of understanding by taking advantage of the greater time they spend together 10.

Study 0411 analyzed the influence and impact of peer groups and parents on adolescent health and risk behaviors. Several studies15,16,17 relate good communication between parents and children to promoting salutogenic behaviors and preventing risky behaviors. Bearing this in mind, parents seek to communicate with their teenagers, using strategies that promote their well-being, based on a positive relationship wrapped in happiness and understanding.

In investigation 0512, although the objective was to analyze the strategies adopted by adolescents to communicate with their parents, from which the choice of the right moment related, namely, to the guardian's mood, it was also possible to verify that the parents are equipped of strategies to communicate with young children. Thus, without limiting the need to impose their children's identity and their individualization, parents tend to develop a good family relationship that is based on mediated flexibility with the necessary authority to prevent risky behavior.

The last article selected 0613 shows the distance of the young man from his nuclear family, characteristic of the adolescence phase. The strategies adopted by the family to be able to communicate with the teenager depended on the family element under study. In this way, for the father figure and adolescent son to be able to reach a communication, it was considered important for the father to adopt an understanding and coherent posture. The mother, on the other hand, should present herself as an understanding and easy-to-understand character. Above all, according to this work, it is essential that parents show themselves as coherent members, so that they can start effective communication with the young person.

Question 2: Whom do adolescents turn to for clarification?

The answers to this question are as disparate as the reasons given for the choice made.

The study 018, adolescents, for fear of suffering reprisals from their parents, of disappointing them, and of not seeing their choices accepted, tend to hide information involving their sexuality from the family. The lack of dialogue with parents makes adolescents seek clarification of their doubts on the internet, in youth magazines, and with their peers or strangers. However, it should be noted that the same research8 warns that the lack of communication with parents, on issues such as sexuality, can create a distorted view of it and the adoption of risky behaviors, which promote sexually transmitted diseases or pregnancies. unwanted and unplanned. In addition, moments of conviviality, affection, and family intimacy are lost8.

Study 029, despite highlighting the ease of adolescents in using and resorting to technologies, expresses the recognition of young people in the importance of parents maintaining honest communication on different topics.

Article 0310, when addressing situations of hospitalization of adolescents, mentioned that, for the most part, the mother is the family member who tends to have a greater ability to understand the children, for the exchanges and agreements that characterize adolescence. Thus, considering that, during hospitalization, young people are more distant from their peers and school routines, they are more vulnerable to exposing their feelings of insecurity, mostly, to the mother figure or her substitute.

In the research presented in article 0411, it was clear that adolescent males tend to communicate easily with parents and friends. On the other hand, females, despite also having easy communication with friends, hardly communicate with their parents. However, age seems to influence this result, since the younger the adolescents, the more difficult it will be to communicate with friends and the easier it will be with their parents. The opposite is also true, that is, as age advances, communication becomes easier with friends and more difficult with parents.

In study 0512, the answers to the second question varied according to the subject in question. That is, if the conversation focused on asking for money, the teenagers tended to look for the fraternal side. However, in situations in which the young man wanted advice, he was the mother figure he sought. That is, the family figure of reference to initiate communication with the adolescent varies according to the understanding that the theme requires. Even so, it was also clear, in this study, that uncles and brothers can act as mediators for young people to address issues with their parents.

In the last study selected – 0613 – it became clear that the mother figure is the one the teenager uses most often to start conversations, as he presents himself as the most coherent family member. Older siblings are also communicative support for adolescents, as they present themselves as understanding elements and with congruent speech. On the other hand, the younger siblings did not present themselves as a communicative alternative for the young people in the study, due to a probable lack of feeling of understanding for their doubts. The father appears as the least sought-after element for the teenager to talk to when compared to the mother and older brother(s).

#### 5. Conclusion

The adolescence phase is marked by transformations that lead to changes in the entire family system. The permeability to risk behaviors implies, to the family, a redoubled attention and the adoption of communicative strategies, to prevent them. In addition, how the family overcomes the crises caused by adolescence is essential in the formation of the young adult's potential. The present investigation sought to answer the questions "what are the communication strategies of the family with adolescent children" and "whom do adolescents turn to clarify doubts?", from which different possibilities of answers were obtained. For the first question, it became clear that strategies range from using health and education professionals to help maintain an open dialogue on different topics, to using technologies as a way of breaking the ice to start deeper conversations. In between, strategies were described to make greater use of time with the teenager, to enhance a greater degree of proximity, the use of flexibility mediated with authority and a concern for the needs and interests of the children, demonstrating coherence and capacity for understanding to your doubts and anxieties.

The answers to the second question were also different. Adolescents mostly look for peers, sometimes even strangers, uncles, brothers, and parents, to clarify doubts. Even so, the mother is the one who gathers the most agreement, as a person to look for to start a conversation. This is because, according to the adolescent community, it is the one with the greatest coherence.

Overall, it was also possible to conclude that, in adolescence, both interpersonal relationships and the balance between the relationship with parents and peers are essential factors for a positive adjustment of the adolescent. In addition, addressing more disruptive issues, involved in cultural issues and prejudices, such as sexuality, can be facilitated by resorting to health and education professionals, but above all, it implies frank and democratic communication. On the other hand, technologies, even though they can be an unblocking factor for conversation and promote greater approximation between parents and children, can also be a reason for the isolation of adolescents. And finally, good communication promotes teenagers' self-esteem and helps their independence, so it's always a good strategy to facilitate interaction between parents and teenagers.

It should be noted that in the articles studied, there was no analysis of the influence of sociodemographic characteristics on the results obtained. And they can positively or negatively impact the relationship of the nuclear family with their teenage children. Nor was reference made to factors such as transgenerational, which can also influence the behavior of young people. Even so, it was clear the importance that health professionals represent in the family functionality of families with adolescent children, namely in terms of communication. It is essential, therefore, that they seek to increase their skills in accompanying these young people and their families, to help maintain family balance and functionality, in this transition process, and to prevent risky behaviors.

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